

Contact: Andrea Brogan  
Metabo Corp.  
Phone: (610) 436-5900  
Fax: (610) 436-9072  
abrogan@metabousa.com

1231 Wilson Dr.  
West Chester, PA 19380  
www.metabo.com

**metabo**<sup>®</sup>  
PROFESSIONAL POWER TOOL SOLUTIONS

# PRESS RELEASE

Metabo Introduces their New OneRate 48 Hour Tool Repair Service Website

*Setting the industry standard for tool repair turnaround*



## May 2021 – West Chester, PA

Metabo Corporation, a leading international manufacturer of professional-grade cordless and corded hand-held power tools and accessories, announces their “OneRate” 48 Hour Tool Repair Service.

“We are proud to announce Metabo’s “OneRate” 48 Hour Tool Repair Service. The new program will help end-users with a quicker turnaround time and the ability to budget costs before they occur.”, said Carlos Gregory, Metabo’s Area Service Manager for North & South America.

The “OneRate” 48 Hour Tool Repair Service allows Metabo customers to receive a fixed “OneRate” up-front cost and expedited repair tool service through Metabo’s North American headquarters in West Chester, Pennsylvania. To start the process, the customer may visit our service website at <https://metabousafactoryservice.com/>.

When using our service website our Service Department will process the tool in approximately 48 hours upon receipt of the shipment. When customers use their own preferred shipping method, they may need to allow additional time for repair quote and approval. The “OneRate” 48 Hour Tool Repair Service program is best for 10 or fewer tools.

For full terms, conditions and OneRate 48 Hour Tool Repair Service pricing, see [Term and Conditions](#). For more information or service center-related questions contact [svcsupport@METABOUSA.COM](mailto:svcsupport@METABOUSA.COM) 1-800-Metabo4, option 3.

[Metabo USA Factory Service](#)  
[Metabo USA Website](#)

Find us online:



ABOUT METABO: Engineered in Germany, Metabo’s premium line of power tools are designed specifically for professional users to provide the highest level of safety, reliability, and performance. Metabo manufactures both corded and cordless power tools, as well as a full line of abrasives and accessories for metalworking, concrete and many other industrial and construction applications. Our extensive line of tools includes angle grinders, die grinders, drills, rotary hammers and dustless systems. Also, the Metabo Ultra-M LiHD battery technology offers users the mobility and power for the most demanding industrial applications.

**FOR IMMEDIATE RELEASE**