

Contact: Andrea Brogan
Metabo Corp.
Phone: (610) 436-5900
Fax: (610) 436-9072
abrogan@metabousa.com

1231 Wilson Dr.
West Chester, PA 19380
www.metabo.com

metabo[®]
PROFESSIONAL POWER TOOL SOLUTIONS

PRESS RELEASE

Metabo USA Introduces New Factory Service Website

Metabo increases repair efficiency, turnaround time with hassle free full service and maintenance



April 23, 2020 – West Chester, PA – Metabo Corporation, a leading international manufacturer of professional grade cordless and corded hand-held power tools and accessories, announces Metabo's new Factory Service Website.

"We are happy to announce Metabo's new Factory Service website. The website allows us to increase our overall repair efficiency, repair service time and ability to deliver timely information. With Metabo's Factory Service program, your tool is not just repaired, it is fully serviced. We replace everything that is worn, not just what's broken. Don't just have your tool repaired, but have it fully serviced to keep it running smoothly over a longer period. For a limited time, we are offering a special deal on tool service - check out our site for more information!" said Carlos Gregory, Metabo's Area Service Manager for North & South America.

The Factory Service Program allows end-users and distributors to have a Metabo tool serviced at Metabo's North American headquarters in West Chester, Pennsylvania. The program is best suited for individual tools or tool quantities under 10 and guarantees that repairs will be completed in three days or less from the date received. Metabo headquarters will service 4.5"-9" angle grinders, 12V-36V cordless tools, surface prep tools, saws, impact drivers, impact wrenches, and rivet guns. If users are experiencing issues with drills, rotary hammers, demolition hammers, inox tools, LED lights or vacuum cleaners, they should first contact Metabo's Service Center at 1-800-638-2264.

FOR IMMEDIATE RELEASE

Metabo provides free FedEx shipping to and from any Metabo repair facility (refer to FedEx for Ground shipping times and select "19380" as the Zip Code). If the end-user does not have access to a close Metabo Service facility, they can package the Metabo tool and drop it off at one of nearly 8,000 authorized FedEx Shipping Centers nationwide. Once the package arrives at the West Chester, PA headquarters, a Metabo Factory Service Technician will repair the tools with genuine Metabo parts, service them, and ship them back to the individual or repair facility upon completion.

For full terms and conditions, as well as repair pricing, visit our new [website](#), send an email or call us for more information at svcsupport@METABOUSA.COM or 1-800-638-2264.

[Metabo USA Factory Service Website](#)

[Metabo USA Website](#)

Find us online:



ABOUT METABO: Engineered in Germany, Metabo's premium line of power tools are designed specifically for professional users to provide the highest level of safety, reliability, and performance. Metabo manufactures both corded and cordless power tools, as well as a full line of abrasives and accessories for metalworking, concrete and many other industrial and construction applications. Metabo products include angle grinders, die grinders, drills, rotary hammers and dustless systems. The Metabo Ultra-M LiHD battery technology offers users the mobility and power for the most demanding industrial applications.