# FAQs Metabo Promotion free 18 V LiPOWER 4.0 Ah battery pack\*

Promotion period: October 1, 2025 - March 31, 2026

\* for selected Metabo cordless power tools ("promotional items")

The terms and conditions listed on the last pages apply to the

The following explanation applies:

#### **END CUSTOMERS**

#### What do I have to do to take part in the promotion?

Purchase a cordless power tool participating in the promotion ("promotional item") from a dealer and register it on the Metabo service portal or in the Metabo app by entering the promotional code "battery2025," the machine serial number, and uploading the invoice during the promotional period. Link to registration on the service portal: <a href="https://portal.metabo-service.com/en-GB/">https://portal.metabo-service.com/en-GB/</a>

# Which products are eligible for the promotion?

Selected Metabo cordless power tools ("promotional items") are participating in the promotion. An overview of all participating products is available at \*Promotional items: https://www.metabo.com/promotion?utm\_source=specials&utm\_medium=qrcode&utm\_campaign=promotion.

#### When will I receive my bonus gift?

In this promotion, end customers can receive one free Metabo 18V LiPOWER battery pack with 4.0 Ah (item no. 625027000) worth £58.33 excluding VAT or £69.99 including VAT (manufacturer's RRP) free of charge for each promotional item registered. As a rule, delivery will take place within 28 days of successful registration to the address in UK.

The gifts are available while stocks last. The end customer will receive a gift in any case if the promotion conditions are met.

## Where do I have to buy my product to participate in the promotion?

The product must be purchased from a retailer in UK mainland only (Excludes ROI).

#### In which countries does the promotion apply?

The promotion is valid in UK mainland only (Excludes ROI).

## How should I understand the promotional period?

The promotional period runs from October 1, 2025, to March 31, 2026. To participate in the promotion, the promotional item must be purchased <u>and</u> registered during this period. Registration for the promotion will no longer be possible after March 31, 2026. The date on the invoice and the time of registration are decisive. Please note that registration must take place no later than 4 weeks after purchase.

#### Can I also use the bonus battery for the promotional devices?

The promotional devices are powered by 18 V, which means that the 18V LiPOWER battery pack with 4.0 Ah works for the 18 V promotional devices.

<sup>&</sup>quot;Metabo Redemption Promotion."

## Can I purchase multiple products for which I receive a free bonus?

Yes, you can purchase multiple products, but the promotion is limited to a maximum of 5 free gifts per participant.

#### What if I purchase an item that qualifies for another parallel Metabo promotion?

Only one free gift promotion can be applied per item purchased. Each item can only be registered once on the Metabo service portal. The promotion cannot therefore be combined with other promotions.

## What happens after I have registered my product?

Immediately after successful registration for participation in the promotion, a confirmation email will be sent. Metabo will check whether the promotion conditions have been met and will usually send the bonus within a few days.

## Who can I contact if I have any questions?

If you have any questions about the promotion, please contact us at UK-Marketing@koki-group.com